



Board of County Commissioners Agenda Request

2L
Agenda Item #

Requested Meeting Date: 02/28/17

Title of Item: Call Recording Software Upgrade

<input type="checkbox"/> REGULAR AGENDA	Action Requested:	<input type="checkbox"/> Direction Requested
<input checked="" type="checkbox"/> CONSENT AGENDA	<input checked="" type="checkbox"/> Approve/Deny Motion	<input type="checkbox"/> Discussion Item
<input type="checkbox"/> INFORMATION ONLY	<input type="checkbox"/> Adopt Resolution (attach draft)	<input type="checkbox"/> Hold Public Hearing* <i>*provide copy of hearing notice that was published</i>

Submitted by: Sheriff Scott Turner	Department: Sheriff's Office
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Presenter (Name and Title): Sheriff Scott Turner	Estimated Time Needed:
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Summary of Issue:

Please see the attached memoranda and information concerning an upgrade to our Call Recording software

Alternatives, Options, Effects on Others/Comments:

Recommended Action/Motion:

Accept quote from Northland Business (Audiolog) for a total of \$14,205.00 using E911 funds.

Financial Impact:

Is there a cost associated with this request? Yes No

What is the total cost, with tax and shipping? \$

Is this budgeted? Yes No *Please Explain:*

SCOTT A. TURNER
SHERIFF OF AITKIN COUNTY

217 Second Street NW, Room 185
Aitkin, MN 56431

218-927-7435 Emergency 911
Sheriff Fax 218-927-7359 / Dispatch Fax 218-927-6887
TOLL FREE 1-888-900-2138

MEMO

TO: Aitkin County Board

DATE: February 22, 2017

FROM: Sheriff Scott Turner

RE: Dispatch Recorder

Attached are copies of quotes for the replacement of our dispatch recording system. The current system from HigherGround was installed in 2003 and operates on a legacy software system that can no longer be supported.

As you can see from the quotes:

HigherGround (Mactek)	AudioLog
Install - \$18,425	Install - \$12,157
Annual Maintenance - \$ 3,170	Annual Maintenance - \$ 2,048
Total: \$21,595.00	Total: \$14,205.00

It is recommended that we go with the quote from AudioLog. This product is used in dispatch centers in Itasca, Cass and Crow Wing Counties. It is also less expensive for the product install as well as the annual maintenance. The funds for this project will come from the E911 funds – those funds we get from the State of Minnesota (a 911 user fee that is attached to all phone bills) specifically for use for dispatch center operations.

If you have any questions, please do not hesitate to call.

Northland Business (Audiolog) new installation proposal includes :

- Install new hardware and software
- Records 16 channel with the ability to add more for a fee
- Redaction
- Interaction Search and Retrieval
- Real Time Monitor
- Compatible with NG911 for future capture of 911 texts and pictures
- Licensing per channel with the ability to add more for a fee
- 24/7 notification alerts and services including parts, labor, on site trip charges and software updates
- Certified Motorola technicians (3 year training)
- 9 Technicians
- 2-3 week installation from approval date
- Ability to utilize existing server as a backup for redundancy

TOTAL **\$12,157.00** (installation and training included in price)

ANNUAL MAINTENANCE **\$ 2,048.00**

GRAND TOTAL **\$14,205.00**

Both businesses are well known in the State of Minnesota as they both service many Law Enforcement Agencies and Regional Radio Loggers. The Aitkin Sheriff's Office would be fine using either of the two systems.