

THE 2015 REPORT

mission: to assist citizens, preserve families, and promote dignity, safety, health, responsibility, and self sufficiency.

our clients are : everyone, diverse and very important to us

we're really good at: customer service

challenges include: limited staff, time and depth of training needed, changing policies and requirements, increased complexities and caseload numbers

strategies we use to achieve success : collaboration, current knowledge of the ever changing state and federal policies/regulations

progress is : health is incorporated into daily living, improvements are shown, collections are timely, basic needs are met and clients become self-sufficient

we collaborate with:

Access North, Advocates Against Domestic Abuse, Aging in Place, Aitkin Area Chamber of Commerce, Aitkin County CARE-Coordinating Area Resources Effectively, Aitkin County Economic Development, Aitkin County Workforce Center, Aitkin Health Services, Aitkin-Itasca-Koochiching Community Health Board, American Lung Association, American Red Cross, ANGELS, Arrowhead Economic Opportunity Agency, Arrowhead Regional Development Commission, Assoc. of MN Counties, Assoc. of MN Social Services Accountants, Assoc. of MN County Social Service Supervisors, Central MN Community Corrections, Childcare Aware MN, Emergency Food & Shelter Program Federal Emergency Management Agency, First Responders, Fraud Hotline, Healthy Northland, Hill City Lions Club, Homeless Coalition, Housing & Redevelopment Authority, Information Line/First Call-211, ISD #1, ISD #2, ISD # 4, KIDS PLUS McGregor, Lakes & Pines, Legal Aide, Local Fire and Police Departments, Lutheran Social Services, Mille Lacs Band of Ojibwe, Mille Lacs Energy Cooperative, MN Assistance Council for Veterans, MN Association of Clerical Supervisors, MN Assoc. of Clerical Staff, MN Child Support Enforcement Supervisors, MN Housing Partnership, National Assoc. of Counties, MN Local Public Health Association, NE Continuum of Care, NE MN Office of Job Training, NE MN Service Cooperative, Northern Lights Special Ed Coop, Northland Counseling, Northland Foundation, Region V+ Mental Health Initiative, Representative Dale Lueck, Riverwood Healthcare Center, Salvation Army, Senator Carrie Ruud, SPROUT MN, Towards Zero Death Coalition, University of MN Extension and Vocational Rehab

public health :

Child and Teen Checkups Outreach

829 # of families served through this program
3,122 # of contacts made with those families



Disease Prevention and Control

45 # of flu clinics held throughout the county
8 # flu clinics held at schools
121 # of children vaccinated at school clinics



Public Health
 Prevent. Promote. Protect.
 Aitkin County

Health Alert Network

49 # of partners in the Aitkin County HAN
100 # of people in the Aitkin County HAN
22 # alerts/advisories sent out in 2015



Statewide Health Improvement Program

Aitkin Farmers Market & EBT Program
 Hill City Back to School Health & Wellness EXPO
 Rippleside Farm2School Lunch Program



healthy northland
 STATEWIDE HEALTH IMPROVEMENT PROGRAM

Women, Infants and Children

\$135,692 value of WIC vouchers used to purchase nutritious food
180 # of children enrolled in Follow Along



child support:

Child Support assists families in establishing parentage and collecting child support in order to reimburse governmental assistance programs.
 % of open child support cases with an order established: **92.99%**
 % of current child support paid: **74.17%**
 % of child support cases with paternity established: **105.55%**
Average monthly caseload: 822

financial services:

People are economically secure

% of SNAP applications processed timely: **95%**
 % of cash assistance applications processed timely: **96.8%**
 % of MN Family Investment Program/Divisionary Work Program Index: **83.5%**

Food Assistance Program

Supplemental Nutrition Assistance Program



Cash Assistance Programs

MN Family Investment Program, Diversionary Work Program, General Assistance, Emergency Assistance
 MN Supplemental Aid, Group Residential Housing

Day Care Assistance Programs

MFIP/DWP Child Care Assistance, Transition Year Child Care Assistance/Extension, Basic Sliding Fee Child Care Assistance

MN Health Care Programs

Medical Assistance, MinnesotaCare, Medicare Savings Programs

1/4 of the county's population is on a health care public assistance program that is administered through this agency. All of these clients live in Aitkin County.



Mandated agency reporting

program

Budget & Financial statements
 Child Foster Care Report
 Cost Sharing Reduction-Targeted Case Management
 Child & Teen Check Ups
 Income Maintenance Report
 Local Collaborative Time Study
 Local Public Health Grant
 Maternal Child Health
 MN Family Investment/Divisionary Work Programs
 Mental Health Combined Grants

frequency

Annually
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly

program

Peer Breastfeeding
 Public Health Emergency Preparedness
 Planning and Performance Measurement
 Relative Custody Allocation
 Rule 5
 Social Service Expenditures/Grant Reconciliation
 Social Services Report
 Statewide Health Improvement Program
 Temporary Assistance for Needy Families HV
 Women, Infant & Children Program

frequency

Quarterly
 Quarterly
 Annually
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Quarterly
 Monthly
 Quarterly
 Monthly

adult social services:

Adults are safe and secure.

% of vulnerable adult maltreatment allegations that were found to be substantiated or inconclusive where there is not a substantiated or inconclusive allegation of the same type within six months of the initial determination: **96%**



Average Monthly Caseloads:

Adult Mental Health:	21-26
Adult Protection Services:	1-11
Adult Services:	41-48
Chemical Dependency:	7-22
Developmental Disabilities:	34-36
Home & Community Based Services:	52-60

Maltreatment Screenings Adult annually: 144
[This is a 12% increase from 2014]



Aitkin County Jail Discharge Planning Program: 15 new open cases since July 1st.

children & family social services:

Children are safe and secure.

% of children with a maltreatment determination who do not experience a repeat maltreatment determination within six months: **82%**

Children have stability in their living situation

% of children discharged from out-of-home placement to reunification who were reunified in less than 12 months: **56%**

Children have the opportunity to develop to their fullest potential.

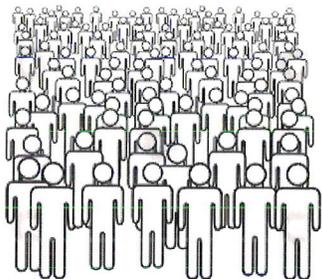
% of children in family foster care that were placed in a relative home: **52%**



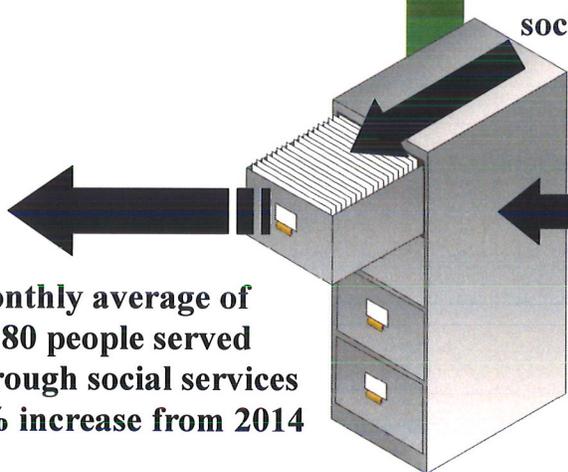
Average Monthly Caseloads:

Adoption/Guardianship:	1
Children's Mental Health:	12
Licensing:	72
Corporate, Foster and Daycares	

Maltreatment Screenings Children annually: 168
[This is a 20% increase from 2014]



monthly average of 1,180 people served through social services
5% increase from 2014



social services averaged 621 workgroups per month
11% increase from 2014

social services averaged 593 open cases per month
11% increase from 2014

There was a 10% increase in intakes from 2014 to 2015.



← Amount of time to complete one assessment →

There are seven certified MNChoices Assessors in the Agency. Since August, the agency was involved in 173 MN Choices assessments. The Long Term Services and Support Assessment is required for the MN Senior Options and MN Senior Care+ Programs. The agency was involved with 130 BlueCross Blue Shield assessments in 2015.

EXPERTISE

profile:

- 57 # of full time agency staff
- # of staff with two-year degrees 12
- 23 # of staff with four-year degrees
- # of staff with Master's degrees 6
- 9 # of new staff in 2015
- # cumulative staff years in the agency 576
- 1-35 range of agency years worked
- # of county departments we collaborate with to complete our work 14
- 14 # of state and federal agencies we work with or report to on a regular basis
- # of agency contracts and agreements 122
- 35 # of designated Public Health Emergency Response Site Agreements throughout the County
- # of computerized systems used in the agency to perform our work 53
- 16 # of mandated annual County, State and Federal trainings for all employees exclusive of job specific trainings
- # of people trained at the Responsible Server Training Sessions 45
- 54 # of child safety seats issued to families in Aitkin County
- # of objectives in the Aitkin-Itasca-Koochiching Community Health Improvement Plan [CHIP] for 2015-2020 14

Specialized training of our employees:

Adult Mental Health First Aid certification
Adverse Childhood Experiences training and presenter certification
Adult Protection training
Basic Life Saving certification
Blandin Foundation Community Leadership training
Certified Lactation Counselor & Specialist
Chemical Dependency
Child Care Assistance Program training
Child Passenger Safety Technician certification
Child Protection CORE training
Child Support Program training
Children's Mental Health CORE training
Circles of Security certification
Claims & Collections training
Competency Restoration Program training
CPR certification/Basic First Aid certification
Executive Director Leadership certification
FEMA Center for Domestic Preparedness training
FEMA Pandemic Planning and Preparedness training
FEMA WMD/Terrorism Awareness for Emergency Responders
Forensic Interview training
General Assistance and MN Supplemental Aid training
Grow & Glow certification [Breastfeeding training]
Incident Command System training
Leaders Circles Facilitator training
Licensed Social Worker
"Make it OK" Certified Trainer
MA for Long Term Care and Waivers
Medical Assistance training
Motivational Interviewing training
MN Choices Assessor certification and training
MN Family Investment Program training
MNSure training and MNSure Entry Trainers
Partners in Parenting Education
Performance Management training
Person Centered Training
Prepaid Medical Assistance Advocacy Program training
Psychological First Aid training-Adult & Youth
Public Health Nurse certification
Public Information Officer training
Qualified Developmental Disability Professional
Quality Improvement training
University Partnership for Health Informatics Health IT
Sub-Specialist certification
Supplemental Nutrition Assistance Program training
Title IV-E Federal Reimbursement for Foster Care training
U of M Infant & Early Childhood Mental Health certification
U of M North Central Public Health Leadership Institute training
U of M PH Emergency Preparedness and Response certification
Volunteer Impact Leadership certification
Youth Mental Health First Aid certification