



Board of County Commissioners Agenda Request

5E
Agenda Item #

Requested Meeting Date: May 12, 2015

Title of Item: IT Strategic Objectives

<input checked="" type="checkbox"/> REGULAR AGENDA <input type="checkbox"/> CONSENT AGENDA <input type="checkbox"/> INFORMATION ONLY	Action Requested: <input type="checkbox"/> Approve/Deny Motion <input type="checkbox"/> Adopt Resolution (attach draft)	<input checked="" type="checkbox"/> Direction Requested <input checked="" type="checkbox"/> Discussion Item <input type="checkbox"/> Hold Public Hearing* <i>*provide copy of hearing notice that was published</i>
Submitted by: Nathan Burkett, County Administrator		Department: Administration
Presenter (Name and Title): Nathan Burkett, County Administrator		Estimated Time Needed: 10 min
Summary of Issue: Discussion on the County's IT strategic objectives is requested.		
Alternatives, Options, Effects on Others/Comments:		
Recommended Action/Motion:		
Financial Impact: <i>Is there a cost associated with this request?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>What is the total cost, with tax and shipping? \$</i> <i>Is this budgeted?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>Please Explain:</i>		

OBJECTIVE: ENSURE SECURE, STABLE AND FORWARD THINKING IT INFRASTRUCTURE AND TECHNOLOGY TOOLS FOR ALL COUNTY DEPARTMENTS.

Strategic Theme: Strategic and Efficient Government

Owned by: IT Director

Importance

- Technology tools can help the county to conduct business as efficiently as possible, lowering long term costs.
- Keeping data safe is of utmost importance in today's world.
- Technology will continue to advance and more and more people will expect to use technology to quickly access information from wherever they are.
- Excellent technology tools can help the county to utilize mobile workforce technology, enhancing employee productivity.

Intent

- Improve efficiency through deployment of technology tools including work flow automation and mobile technology.
- Ensure that the technology platform is up, running and accessible at the greatest consistency possible
- Work closely with departments to understand their business needs and deploy targeted solutions within the context of the IT strategic plan.
- We will strive to ensure that our technology tools maintain continuity, interoperability between software applications as well as hardware.

Measures

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Initiatives

TBD



OBJECTIVE: BUILD AND MAINTAIN IT TOOLS THAT HELP THE PUBLIC ACCESS INFORMATION AND CONDUCT BUSINESS THROUGH INTERNET APPLICATIONS.

Strategic Theme: Strategic and Efficient Government

Owned by: IT Director

Importance:

- The public will gradually expect to be able to access greater amounts of information, and to conduct business with the county.
- We can improve efficiency by providing more information to the public prior to their need to visit our offices.
- We can improve staff efficiency by helping the public to complete applications, and interact with the county on the web, as well as improve customer service by decreasing the number of office visits necessary to conduct business.

Intent:

- The county's website will be easily accessible for the public, including intuitive interface and ease of usability.
- We will actively seek out methods to make the submission of forms or to ask questions via technology tools.

Measures

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Initiatives

TBD



OBJECTIVE: TRAIN THE WORKFORCE TO BE ABLE TO FULLY UTILIZE TECHNOLOGY FOR INTERNAL PROCESSES AND TO HELP THE PUBLIC TO UTILIZE TECHNOLOGY TO THE GREATEST EXTENT POSSIBLE.

Strategic Theme: Strategic and Efficient Government

Owned by: IT Director

Importance:

- The public will gradually expect to be able to access greater amounts of information, and to conduct business with the county.
- We can improve efficiency by providing more information to the public prior to their need to visit our offices.
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TBD

