
Subject: FW: FS ME Exit

From: Eileen Foss [<mailto:efoss@co.aitkin.mn.us>]

Sent: Tuesday, February 14, 2012 4:19 PM

To: 'Tom Burke'

Subject: FS ME Exit

I just received an email from Bobbe answering some procedural questions the FW's had from the exit. I didn't think you'd really care to see those but thought you should see this.....I will be sharing with staff tomorrow during our staff meeting.

I forgot to mention at the exit (though will be in the report), we ask on the client surveys to rate the agency for customer service on a range of 1 – Unacceptable to 5-excellent and all 6 surveys rated Aitkin County staff as 4 (very good) or 5 (excellent). Average was 4.5 (I think that's A+)

Thanks again for all your hard work with the Food Support Program!

*Bobbe Granmoe
Income Maintenance Program Advisor
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